



Dove Healthcare – Rice Lake Private Pay List of Services / Costs

Daily Room Rates (Rates effective January 1, 2021)

Room Type	2021 Rate
Long-Term Care Private Room	\$280/day
Long-Term Care Semi-Private Room	\$272/day
Short-Term Rehabilitation Private Room	\$310/day
Long-Term Care Semi-Private Room Rented as Private	\$365/day

Required Billing Information:

Please remit the following to the Business Office for billing purposes. This will assure verification of insurance coverage and allow for correct billing.

- Medicare Card (red, white and blue card)
- Medicare Supplemental Insurance Card (s)
- Insurance Cards
- Long-term Nursing Home Insurance Policy Information
- Medicaid Card (Forward Card)

Veterans Administration

Dove Healthcare – Rice Lake has a contract to provide nursing home care to residents eligible (60 percent or greater service connected) for and referred by the Veterans Administration. For more information on services and charges, please contact our admissions coordinator.

Optional services *not* included in the daily rate, which are provided by and billed by Dove Healthcare – Rice Lake:

- Oxygen
- Physical Therapy, Occupational Therapy, and Speech Therapy

***Special food items and supplements:** Special requests for particular food items/supplements by a resident/family member, which is not considered nutritionally necessary and is not a part of our menu, will be honored when possible at a charge to that resident. The nutritional services manager and consulting dietitian will determine what is nutritionally necessary.

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 **Cable TV:**

Monthly Charge: \$15.00 (\$7.50 for 15 days or less of service)

Charges are applicable to residents that are considered long-term. Residents that are residing at Dove Healthcare – Rice Lake for short-term rehabilitation services and are residing in the short-term unit are not subject to applicable charges. Dove Healthcare – Rice Lake will bill the resident's trust account or responsible party for payment.

 **Telephone:**

Dove Healthcare – Rice Lake provides free telephone service for short-term rehabilitation patients and long-term care residents. Telephones are provided for patients residing in the short-term unit. Long-term care residents will need to furnish his/her own telephone, if service is desired.

 **Transportation**

New Admission Transportation: There is no transportation charge for (local) new admissions to Dove Healthcare – Rice Lake.

Appointments: We will schedule transportation with the provider of your choice or transportation can be provided by family. Contact the Social Worker for assistance.

 **Pharmacy**

Costs for pharmacy supplies and medications are available through Health Direct at 715-832-3780 or the pharmacy of the resident's choice. Health Direct will send bills to residents.

 **Podiatry, Audiology, & Dental Services**

Podiatry, dental and audiology services are provided by the resident's choice of provider. Consult with provider for fee information.

 **Daily or Sunday Papers:**

Residents may order newspapers individually and the newspapers will be delivered to individual rooms. Billing arrangements are made directly with the newspaper company.

 **Dry Cleaning:**

Each individual provider determines cost for dry cleaning.

 **Guest Meals:**

\$4.00 / meal (prices will vary during holidays)

 **Hair Care:**

Services provided by a licensed hair stylist. Ask the social worker for rates.